## The role of the Membership Secretary/New Volunteer contact

The role of the Membership Secretary/New Volunteer contact is to oversee any new members applying or joining the club, and to provide a warm welcome into the club.

## Responsible to: Executive Committee Responsible for: New members

| Main Duties | Skills Required |
| :---: | :---: |
| - To make arrangements to publicise vacancies for new members to join and undertake awards <br> - Work with the Publicity Officer to publicise courses <br> - Review any applications for prospective members <br> - Arrange appropriate interview/water test prior to accepting into the club <br> - Communicate with the Treasurer regarding any new members and fees <br> - Arrange for the provision of information about the club to new members /parents where required <br> - Provide information regarding club communications, Spond, Website, Facebook <br> - Ensure new members/parents are aware of location of club policies <br> - Arrange for the First 6 weeks of volunteering paperwork to be provided and completed <br> - Appoint a mentor if required to assist with new members/volunteers <br> - Attend Committee meetings | - Confident and Effective communicator <br> - Great organisation skills <br> - Ability to delegate duties <br> - An understanding of the Forward Plan, governance, and future activities and developments <br> - Ability and knowledge to act as spokesperson for your organisation <br> - Unbiased and impartial <br> - Knowledgeable on equity issues |

## Qualities of a good Membership Secretary/New Volunteer

A good Membership Secretary/New Volunteer needs to be:

- Well informed of the Club activities, and the current level of club activity
- Able to represent the Club at Branch, Local, Regional, and National levels
- Conversant with the Policy's and Procedures of the club and their affiliated Governing Body's eg: Codes of conducts, Safeguarding, Health and Safety, Competition and Sporting rules
- Able to keep a debate focused, and avoid deviations
- Able to ensure the planning and budgeting for the future are carried out in accordance with the wishes of the members
- A good listener who is able to summarise the salient points of a discussion
- Conversant with the Constitution of the Club, and with the procedure for the conduct of meetings
- Diplomatic and helpful
- Clarity of mind
- Firmness and fairness
- Tact, diplomacy and discretion
- Willingness to work hard
- Patience
- Flexibility
- Be approachable
- Ability to maintain confidentiality

